



CITY OF AKRON MINOR HOME REPAIR APPLICATION 2021-2022 Program Year

Program Administered by Rebuilding Together Northeast Ohio Addressing Health and Safety Issues

APPLICATION PROCESS

- 1. You must live in the City of Akron
- 2. Complete and sign the application form
- 3. Included required documentation (applications without documentation will not be processed)
- 4. Mail or email to:

Rebuilding Together Northeast Ohio

788 Donald Avenue Akron OH 44306 Fax: 330-773-4116 info@rebuildingtogetherneo.org

For more information or questions call **330-773-4100 ext. 2102 Rebuilding Together Northeast Ohio's** mission: Repairing homes, revitalizing communities, rebuilding lives.



ST AN DEVELOR

Please turn over.....

GENERAL ELIGIBILITY REQUIREMENTS:

You must be able to verify that you are:

- \Box At least 60 years old and/or have a disability.
- $\hfill\square$ Own and reside in (at least one year) a single-family dwelling in the City of Akron.
- \Box Current on property taxes or on a delinquent tax payment plan with Summit County.
- □ Under the following <u>household income</u> (all members of the household's income must be included) guidelines to qualify for assistance:

1 Person	2 Persons	3 Persons	4 Persons	5 Persons	6 Persons	7 Persons	8 Persons
\$25,350	\$28,950	\$32,550	\$36,150	\$39,050	\$41,950	\$44,850	\$47,750

Listed below are the items that can be repaired and/or replaced in priority order:

- 1 Roof/gutters
- 2 Electrical
- 3 Furnace
- 4 Plumbing
- 5 Porch/steps

The Minor Home Repair Program provides assistance in correcting the above health and safety items. If more than one of the above items is in serious disrepair, only those items which can be <u>completed</u> for the program funding amount will be done in priority order. **NO** funds will be provided for partial correction of these items or to the homeowner in cash as reimbursement for items completed.

Eligible applicants will be assisted on a first come-first serve basis according to the date their application was received. <u>Emergency repairs</u> will be done as soon as possible. Serious roof leaks, no heat, no water, electrical fire hazards or no ingress/egress to/from the home are considered emergencies.

NOTE: An applicant will only be served once every five (5) years under this program.

Please submit the following with this application:

Proof of age/identity documents:

A copy of one of the following: driver's license, state identification card or birth certificate.

Proof of disability documents:

A <u>current</u> copy of one of the following: letter from your physician documenting your disability OR a benefit award letter that states that you are disabled (SocSec, pension, etc).

Proof of income documents:

<u>**Current**</u> copies of all income sources (recent payroll stubs, child support order, social security, pension, etc) for <u>**ALL**</u> residents in the household.

Proof of homeowner's insurance (if applicable):

A <u>current</u> copy of the declaration page of your homeowner's insurance policy. You may have your insurance agent fax a copy to 330-773-4116. You do <u>NOT</u> need to have homeowners insurance to be eligible for the program.



Rebuilding Together Northeast Ohio 2021-2022 City of Akron Minor Home Repair Program



OFFICE USE ONLY:

Date App Rcvd://	Case #:
SECTION 1: APPLICANT INFORMATION	1
Applicant Name:	Date of Birth://
Co-Applicant Name:	Date of Birth:/
Address:	
City:	Zip Code:
Phone:	Last Four Digits of Social Security #:
Marital Status: Single Divorced	Married Widowed
Please list the name and telephone number of person Name: Relationship to you:	
Do you have a social worker or case worker? Social Worker/Case Worker Name:	
Do you own your home? Yes No (If you have a single family home? Yes No How many years have you lived at the above address? Year home was built? Is your have you been cited for any housing code violations?	nome more than one story? Yes No
Do you have homeowner's insurance? Yes Insurance Company Name:	
Do you own other real estate? Yes No Property #1 Address: Property #2 Address:	
SECTION 2: MILITARY HISTORY	
Are you a U.S. Military Veteran? If yes, please provide us with a copy of your DI	No)-214 form.



Rebuilding Together Northeast Ohio 2021-2022 City of Akron Minor Home Repair Program



SECTION 3: APPLICATION HISTORY						
I learned about Rebuilding Together from: TV Flyer Radio Newspaper Friend/Relative Neighbor Church Agency Social Worker Senior Center Other: Other: Other Description Description Description						
Have you ever applied to Rebuild	Have you ever applied to Rebuilding Together? Yes No If yes, when?					
Has Rebuilding Together ever co	mplete	d work on you	r home? 🗌	Yes	No If yes, when?	
Have you received home repair assistance from other program(s)? Yes No If yes, list the program(s) and year(s) assistance was given:						
SECTION 4: PERSONS LIVING IN HOUSEHOLD						
Family Type: Couple Female Head of Household Male Head of Household						
Do you have any children under the age of six that visits you over 60 hours a year?						
Please provide us with the following information for <u>ALL</u> residents living in home:						
Name	Age	Ethnicity*	Have a di	sability?	Relationship to applicant	
			Yes	No No	Applicant	
			Yes	No		
			Yes	No No		
			Yes	No No		
			Yes	No		
			Yes	No		
			Yes	No		
			Yes	No No		

*Please use the following examples of Ethnicities:

Caucasian, African American, Asian, American Indian, Alaskan Native, Native Hawaiian/Other Pacific Islander, American Indian/Alaskan Native & Caucasian, American Indian/Alaskan Native & African American, Asian & Caucasian, African American & Caucasian, Hispanic.

Rebuilding Together will NOT deny any services to persons on the basis of race, religion, national origin or sex. The information is required by the federal government for reporting purposes.



Rebuilding Together Northeast Ohio 2021-2022 City of Akron Minor Home Repair Program



SECTION 5: TYPE OF DISABILITIES If you have a disability please indicate which applies to you (applicant only): Hearing impaired Sight impaired Wheelchair bound Uses a walker/cane Developmental/Intellectual Disability Other: **SECTION 6: VERIFICATION OF INCOME** Income documentation MUST be submitted with application. Please list income including child support, etc. for ALL residents living in the home. Attach additional sheets if necessary. **Income Source (Wages, Total Gross Income** Name Monthly / Yearly SSI, Pension, Etc) **Monthly** Yearly **Monthly** Yearly **Monthly** Yearly **Monthly Yearly Monthly** Yearly Monthly Vearly **Monthly Yearly Monthly** Yearly **Monthly** Yearly





SECTION 8: TYPE OF REPAIRS NEEDED					
Check if needed	Repair Type	Brief description of repairs needed, what rooms			
	Electrical				
	Plumbing				
	Carpentry repairs				
	Roof				
	Gutters/Downspouts				
	Chimney				
	Accessibility (ramp, grab bars, handrails)				
	Furnace				
	Hot Water Tank				
	Drywall (Walls/Ceilings)				
	Flooring				
	Doors				
	Other:				
	Please list any repairs you feel need immediate attention. Please provide us with detailed description of these repairs: (Example: Hot Water tank is leaking)				





SECTION 9: APPLICATION CHECKLIST				
I have read and filled out <u>ALL</u> sections of this application.				
I have enclosed copies of the following documentation:				
1. Proof of Identity (copy of driver's license or state identification card)				
2. Proof of Income: (copy of payroll stubs, social security award letter, pension, etc. for <u>ALL</u> residents				
living in home)				
3. Proof of Homeowner Insurance - If applicable (copy of current declaration page of policy)				
☐ I have read and signed the following attachments:				
 Applicant Agreement (Attachment A) Client Grievance Policy (Attachment B) 				
 Chent Onevalue Policy (Attachment B) Privacy Policy (Attachment C) 				
 Authorization of Release of Information (Attachment D) 				
5. Optional Consent to Notify Secondary Contact (Attachment E)				
6. Walk Away Policy (Attachment F)				
If someone other than the applicant prepares this application (or if assistance is given) please complete the				
following:				
Name: Agency (if any):				
Phone No: Relationship:				
Is the applicant aware of this application? Yes No				
Do you have Power of Attorney?				
Please return this application with ALL required documentation to: Rebuilding Together Northeast Ohio 788 Donald Ave. Akron, OH 44306 Fax: 330-773-4116 If you have any questions about completing the application, please call Rebuilding Together at 330-773-4100. If you would like to drop off an application please call our office to ensure someone is available to assist you.				
SECTION 10: Use this space to tell us what receiving assistance would mean to you.				
Shorren in space to ten us what receiving assistance would mean to you.				



City of Akron Minor Home Repair Program Applicant Agreement



The owner/co-owner certify that all information on this application and all information furnished in support of this application are given for the purpose of obtaining home repair assistance through Rebuilding Together Northeast Ohio's City of Akron Minor Home Repair Program and is true and complete to the best of the applicants' knowledge and belief.

Verification of information may be obtained from any source. A credit report may be obtained on the owner and co-owner by Rebuilding Together Northeast Ohio.

PENALTY FOR FALSE OR FRAUDULENT STATEMENT, U.S.C. TITLE 18, SECTION 1001, PROVIDES: "Whoever, in any matter within the jurisdiction of any department or agency of the Unites States, knowingly and willfully falsifies OR makes any false, fictitious or fraudulent statement or representations shall be fined no more than \$10,000 or imprisoned for no more than five (5) years or both."

The owner/co-owner understand that submitting an application does not guarantee that they will be provided with any assistance from Rebuilding Together. The owner/co-owner understand that **ONLY A LIMITED NUMBER OF HOMES WILL BE CHOSEN** and that **THEIR HOME MAY NOT BE CHOSEN** even if they meet all qualifications. The owner/co-owner understand that if chosen, this program **CANNOT GUARANTEE** that all work requested will be completed.

I acknowledge that I have read and understand the applicant agreement above.

Applicant Printed Name

Applicant Signature

Date

Co-Applicant Printed Name

Co-Applicant Signature

Date



City of Akron Minor Home Repair Program Client Grievance Procedure Policy



When a client has a grievance regarding the provision of information about a program or service of Rebuilding Together Northeast Ohio, the implementation process of a service or the quality of the actual service itself, assurance will be made to the client that their concern will be addressed in an efficient, expedient manner.

Any client that has a grievance should begin by contacting the Executive Director of Rebuilding Together Northeast Ohio, who will be responsible for resolving this concern as quickly as possible. The Executive Director may ask for a written statement describing your concerns in detail prior to discussing your concerns with you.

If the client is not pleased with the efforts made by the Executive Director, the grievance will be taken to the President of the Board of Directors of Rebuilding Together Northeast Ohio.

The last step in the grievance process, if the above are not successful, is for the concern to be taken to the entire Board of Directors of Rebuilding Together Northeast Ohio.

I acknowledge that I have read and understand the client grievance policy above.

Applicant Printed Name

Applicant Signature

Co-Applicant Printed Name

Co-Applicant Signature

Date

Date



City of Akron Minor Home Repair Program Privacy Policy



Rebuilding Together Northeast Ohio (RTNEO) may amend this policy at any time. RTNEO collects information only when appropriate and may use or disclose your information to provide you with services or to comply with legal and other obligations, specifically if funds used to complete work on your behalf are provided through government entities. Your private information (social security number, financial info, etc.) cannot be publically viewed, sold or accessed by anyone other than the appropriate staff and government funders. Any information provided to government entities becomes part of the public record as mandated by applicable laws. Applicants can inspect the personal information that we maintain at any time. Applicants can also ask us to correct inaccurate or incomplete information. RTNEO will respond to questions and complaints. Applicants can have a copy of the full privacy notice upon request.

Please Note: RTNEO will not release any personal information pertaining to your case to any family members, friends, neighbors, etc. unless you have completed and signed the Authorization for Release of Information Form. This provides RTNEO with permission to release information regarding your case to ONE other person. If we do not have an Authorization for Release of Information form in your file we will not release information to anyone who contacts our office about your case. This policy is to protect our clients and will be enforced.

By my signature below I agree to allow RTNEO to collect my personal information and to use or disclose it as described in this notice.

Applicant Print Name

Applicant Signature

Date

Co-Applicant Print Name

Co-Applicant Signature



City of Akron Minor Home Repair Program Authorization of Release of Information



To make sure that assistance is used properly, federal laws require that the information that you provided be verified. To receive assistance from the U.S. Department of Housing and Urban Development applicants and all household members who are 18 years of age or older are required to sign this form that authorizes the above named organization to obtain information from third parties relative to your eligibility and participation in its programs.

If you fail to sign this form or the individual verification forms this may result in your assistance being denied.

I authorize Rebuilding Together Northeast Ohio and the U.S. Department of Housing and Urban Development to obtain information about me and my household that is pertinent to eligibility for the minor home repair program. Information may be obtained about the following items:

- ✓ Income (all sources)
- ✓ Assets (all sources)
- ✓ Homeowner Insurance

I acknowledge that

- 1. A photocopy of this form is as valid as the original.
- 2. I have the right to review my file and the information received using this form.
- 3. I have the right to copy information from my file and to request correction of inaccurate information.

Each adult member of the household (18 years or older) must sign this release of information form.

Head of Household	Date
Other Adult Member of Household	Date
Other Adult Member of Household	Date
Other Adult Member of Household	Date
Other Adult Member of Household	Date



City of Akron Minor Home Repair Program Authorization for Secondary Contact



*<u>PLEASE NOTE</u>: This form is *OPTIONAL*. You only have to return this form if you wish to have someone else listed as an additional contact regarding your application. *

List <u>ONE</u> person, other than yourself, for us to speak with regarding your application:

Name:		
Address:		
City:	State:	Zip Code:
Phone #'s:		
Email Address:		
Relationship to Applicant:		

I, ______ (applicant name), give permission to Rebuilding Together Northeast Ohio to provide the above referenced person any information regarding my application. I also understand that a family member, friend and/or neighbor, other than the person listed above, will not be provided with any information regarding my application and will be asked to get written permission from me.

Applicant Signature

Date



City of Akron Minor Home Repair Program Walk Away Policy



Under certain circumstances assistance may be withheld and/or terminated at the discretion of the Rebuilding Together Northeast Ohio staff regardless of eligibility for and/or approval of a project. Such circumstances include, but are not limited to:

- The applicant, or friends/family of the applicant, becomes verbally or physically abusive and/or threatens Rebuilding Together Northeast Ohio staff members, contractors, volunteers and/or their employees.
- During the course of the rehabilitation process the applicant, or friends/family of the applicant, continually fails to cooperate with Rebuilding Together Northeast Ohio staff, the contractors or their employees and/or fails to meet his or her required responsibilities.
- The applicant knowingly misrepresents information relevant to his or her eligibility for assistance.
- After the initial inspection of the home, a determination is made that the home is not structurally sound.
- Failure on the part of the applicant to demonstrate pride of ownership. Conditions included under pride of ownership include:
 - a. Abuse by animals: Evidence of unsanitary conditions or of severe damage to floors, carpets, furnishings or yards caused by animal behavior, feces or urine.
 - b. Illegal or improper use of the property: Use of the property for purposes other than as a single-family residence in violation of building and zoning ordinances when such use constitutes a health or safety hazard or is a visual detriment to the neighborhood.
 - c. Deliberate abuse: Excessive damage to the home or fixtures not easily attributable to normal wear and tear.
 - d. Housekeeping and Maintenance: Extreme conditions of clutter or filth in or around the house when such conditions:
 - 1. Constitute a potential health/safety hazard to staff, contractors, volunteers, or employees.
 - 2. Will severely hamper or increase the cost of rehabilitation work.
 - 3. Adversely impacts the appearance of the neighborhood.

I acknowledge that I have read and understand the RTNEO Walk Away Policy.

Applicant Print Name		
Applicant Signature	Date	
Co-Applicant Print Name		
Co-Applicant Signature	Date	